# TECHNICAL ISSUE (TI) PROCEDURE



**CTSC** 

Customer technical service center

CTSC open the TI file in the system

Contact with CTSC

\*Working hours: Monday to Friday 08:00 to 18:00 (Local time)

#### **CTSC Electrical**

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# **CTSC** Responsible

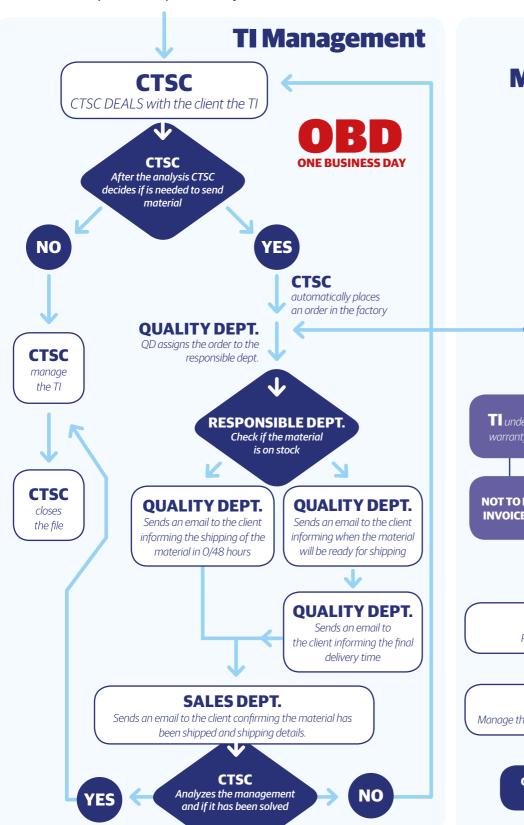
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## **Quality Dept. Manager**

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# Invoicing and Material Return Management

OBD ONE BUSINESS DAY

